

# To Customers of Shinkin Banks

## Request for understanding and cooperation with regular checks of "Customer Information"

-Please help us combat money laundering and terrorist financing-

In recent years, the importance of combating money laundering and terrorist financing has risen in international society. Financial crimes are also on the rise in Japan, such as unique fraud schemes in which criminals abuse bank accounts.

Financial institutions are conducting various measures based on the Act on Prevention of Transfer of Criminal Proceeds and the Financial Services Agency's "Guidelines for Anti-Money Laundering and Combating the Financing of Terrorism" in order to prevent crimes and create a safe and secure environment for customers to conduct transactions.

As part of these measures, financial institutions, including Shinkin Banks, are using their own designated methods to regularly check current customer information (\*).

(\*) Measures taken by each financial institution to regularly check customer information and transaction purposes regarding existing customers depending on the contents and status of their transactions.

Regular confirmation of customer information in this manner aims to prevent the improper use of bank accounts by criminal or terrorist organizations that intend to disguise themselves as law-abiding customers while using the banking services. These measures will also lead to a safe and secure environment for customers who use financial institutions.

We ask that our customers understand these measures and cooperate with regular requests from Shinkin Banks related to "Customer Information."

Many cases of fraud have recently been reported in which criminals attempted to acquire customer information through various means. Therefore, please contact the branch office of your Shinkin bank if you receive a suspicious request.